

24/7 Access to your membership

Fast and Paperless Claiming

Download the **Phoenix Health App** from the App Store or Google Play to submit claims electronically and get your benefits faster. Simply take a photo of your itemised invoice and click submit!



Manage your membership 24/7

Log in to the **Phoenix Health Online Member Services (OMS) portal** at members.phoenixhealthfund.com.au to manage your membership anywhere, anytime!

Payment of Benefits

If we already have your bank details on file, simply tick the following box and you will not need to fill in the below banking details.

Phoenix Health already has my details

BSB: -

Account number:

Account name: _____

Financial institution : _____ Branch: _____

Make this my default account for the payment of benefits

Declaration

I hereby claim benefits for the professional services to which this claim relates, and I declare that:

- All information supplied is true and correct.
- I have attached itemised invoices for the services I am claiming, as well as any supporting documentation required.
- I consent to the collection, use and disclosure of information provided as part of this claim in accordance with the Privacy Policy of Phoenix Health.
- There is no entitlement to claim compensation or damages, or through any other source.
- The services were not for the purpose of health screening, superannuation or a health examination requested by an employer.
- I authorise the Fund to contact the provider of any professional service for clarification of any details in this claim.

Signature of Member: _____ Date: / /

Phoenix Health Fund

1800 028 817

Monday - Friday 8.30am - 5.00pm (AEST)

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For full claiming information, eligibility criteria and specific benefit details, please refer to the Phoenix Health Member Guide, Product Information Sheets and website; or contact a Phoenix Health Team Member.