

Overseas Travel Temporary Suspension of Membership APPLICATION FORM



Member Details

Member number: _____ Member name: _____

Address: _____ Postcode: _____

Phone: _____ Email: _____

Please note: if we need to contact you while you are overseas, where possible we will communicate with you via your preferred communication method, however if you would like to nominate an alternate contact method, please let us know.

Travel Details

Departure Date: / /

Return Date: / /

Please put a return date if you are unsure.

All people listed on my membership are travelling overseas for the period detailed above ☐ YES ☐ NO

Please note: if all people on your membership will not be travelling for the entire period detailed above, please contact us on 1800 028 817

Declaration

- ☐ I am authorised to apply for this suspension.
- ☐ I have attached my travel documentation showing my travel dates; OR
- ☐ I agree to provide my travel documentation within 30 days of my suspension end date.
- ☐ I understand and agree to all conditions of this suspension.

Signature of member: _____

Date: / /

Authorised Person Nomination

If you would like to nominate another person to manage your membership whilst you are overseas, please complete the section below.

Please note: this authority is only valid for the suspension period, and allows the person detailed to communicate with Phoenix Health Fund. This authority does not give the authorised person to terminate your membership on your behalf.

Name: _____ Date of birth: / /

Address: _____ Postcode: _____

Phone: _____ Email: _____

Conditions

For your application of temporary suspension to be accepted, you must meet the following criteria, and understand the conditions below:

- Your suspension must be applied for prior to your departure from Australia and contributions need to be paid up to and including the date of departure.
- All people listed on your membership need to be outside of Australia (or Australian waters) for the entire suspension period, and your membership must be suspended in full. Suspension is not available to General Treatment (Extras) only memberships.
- You must be a financial member for at least 6 months prior to your suspension date for your suspension to be activated.
- Your membership must be suspended for a minimum of 21 days (not including your departure and arrival dates into Australia); up to a maximum period of 1 year.
- If your travel dates change after your initial Application to Suspend, you must advise Phoenix Health of your new travel dates as soon as possible.
- You must supply your travel documentation to Phoenix Health, showing the date of departure and arrival back into Australia, for all members on your policy. This proof can be in the form of e-tickets or boarding passes.
- You must contact Phoenix Health to re-activate your membership within 30 days of your suspension end date. Failure to contact us within this period will result in the cancellation of your membership from the date it was suspended.
- On re-activation, a payment may be required to bring your contributions up to date. Benefits cannot be claimed while your membership is not paid up to date.
- If your membership was paid in advance prior to your suspension, any premiums paid in advance will be credited to your membership or refunded upon request.
- After re-activation from suspension, your membership needs to be active for 3 months before suspension is available again.
- Benefits are not payable whilst your membership is suspended.
- As you do not hold cover for the suspension period, in some cases, the Medicare Levy Surcharge may apply for that period. For more information you should contact the ATO on 13 28 61.

Phoenix Health Fund Ltd

PO Box 156 Newcastle NSW 2300 | ABN 93 000 124 863

Monday – Friday: 8:00am – 5:00pm (AEST)



1800 028 817, (02) 4935 5741, (02) 4935 5738



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